



Return and Cancellation Policy

Disclaimer Notice

Please read this entire disclaimer notice before scheduling an appointment, making a purchase on this site, or relying on the content published within it or within any of our products. If you schedule an initial consultation, an appointment, or make a purchase from Brooks Counseling Services LLC, we will assume that you have read and understand this disclaimer notice.

For privacy information regarding this website please read our privacy policy.

Outcome Disclaimer

Statements and testimonials on this website were provided by satisfied clients in confidence and are not intended to guarantee that all clients will achieve the same or similar results. Every effort has been made to accurately represent our products and services and their possible potential. Even though counseling can be beneficial, the therapeutic results depend on the client's desire, dedication, consistency, and trust in the process. Because everyone's healing journey is unique, there is no guarantee you will duplicate any of the results stated on our website.

Sometimes, a client finds that therapy is not for them, or they learn things about their situation and decide they would prefer not to proceed with the sessions. In doing so, clients cannot get the best results from our services. Therefore, the client testimonials can neither represent nor guarantee the current or future experiences of past, current, or future Brooks Counseling Services clients. Individual factors are important in determining your actual results and no guarantees are made that you will achieve similar results.

Earnings Disclaimer

From time to time, we may suggest products and/or services to you. These recommendations are always based on a belief that the product will provide excellent and valuable information or service based on a review of that product or our previous positive experience.

Brooks Counseling Services and any of its affiliates do not offer or accept kickbacks, rebates, bonuses, or other remuneration for referrals. In some cases, however, there may be compensation if you decide to purchase a product through a site link (i.e., Amazon).

Limitation Of Liability

Brooks Counseling Services are dedicated to empowering individuals to release the past, resist stagnation and arising from spiritually desolate places. Brooks Counseling Services respects the

rights of everyone seeking assistance, and we make reasonable efforts to ensure that our services are used appropriately.

Confidentiality & Special Concerns

Information disclosed in sessions are confidential and may not be disclosed to anyone without written permission from you, the client. However, law requires the following exceptions to client confidentiality: suspicion or evidence of child or elder abuse, reasonable suspicion that the client presents danger to self or others and court order.

Cancellation, Re-Schedule, Refund Policy

Brooks Counseling Services is diligent about setting appointments that are convenient to the client and in alignment with best professional practices. When an appointment is scheduled, that time is reserved for the client. Brooks Counseling Services requires a full 48 hours' notice for cancellations or reschedules of sessions. If you choose, for any reason not to attend said sessions or choose to reschedule an appointment without providing 48 hours. advance notice, your full fee will be charged unless determined that cancellation could not be avoided

If you participate in a Release Program and within 15 days of the monthly sessions or 30 days of the seven-month program, you determine you are not satisfied with the information and experience provided, you must provide in writing your reason. After careful review of your notice and it is determined that we have not provided inaccurate information and service, a refund of 10% of total paid will be issued within 30 days of determination.

If you do not cancel your hourly sessions within 48 hours or do not attend, you forfeit the right to claim this guarantee and full fee will be charged. If you proceed to additional sessions, Brooks Counseling Services will assume you were satisfied with the information and experience; therefore, you have forfeited the right to claim this guarantee.

All sessions and programs must be paid in advance.

Disclaimer Notice Changes

Brooks Counseling Services reserves the right to change or update this disclaimer notice, or any of our policies or practices, at any time without notice. Any changes or updates will be effective immediately upon posting to this website. Under certain circumstances, we may also elect to notify you of changes or updates to our disclaimer notice by additional means, such as posting a notice on the front page of our website or sending you an e-mail. We encourage you to review this disclaimer notice often for changes. If you have any questions or comments regarding our disclaimer notice, you may contact us at:

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